



## GOLDEN EAGLE LUXURY TRAINS

VOYAGES OF A LIFETIME BY PRIVATE TRAIN™

# COVID-19 PREPARATIONS

### WHEN THE TIME IS RIGHT FOR YOU, WE WILL BE READY



“ The health and safety of our guests and staff is of paramount importance to us. During our 31 years of operation, we have always employed stringent safety and sanitation protocols on each and every one of our trains, and we will continue to do so when we are able to resume our

tours implementing the following special measures to prevent the spread of COVID-19.

”

Tim Littler | President & Founder  
Golden Eagle Luxury Trains Limited

## Guidelines Key

### ARRIVALS & DEPARTURE

### ON BOARD

### OFF-TRAIN EXCURSIONS

#### HEALTH CHECKS



Health questionnaire to be submitted for all guests and staff prior to arrival. Daily temperature checks for guests and staff.



#### SANITISE



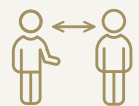
Guests and staff to sanitise hands upon entry and exit to the train and all public spaces on board. All luggage will be sanitised by our staff.



#### SOCIAL SPACING



Observe safe distances between guests and staff wherever possible. Dining times will be staggered.



#### MASKS



Will be available on the train and during excursions. To be worn by guests and staff in places where social spacing cannot be observed, with the exception of dining.



#### PERSONAL SERVICE



Private arrival & departure transfers. Room service available 24 hours a day. In-cabin dining options available. Table service in the Restaurant & Bar Lounge cars.



#### DEEP CLEAN



A specialised deep clean of the train will be undertaken immediately prior to guests' arrival and cleaned continually throughout, using hospital-grade disinfectant.



#### ON BOARD DOCTOR



A UK-registered Doctor travels on board every Golden Eagle\* and Golden Eagle Danube Express train departure, available for medical emergencies 24 hours a day.

\*excludes Swiss Rail Spectacular and Canadian rail journeys



#### HYGIENE



All public spaces and touch points, including door handles and handrails, will be regularly disinfected each day. Disinfectant wipes available for guest use in all cabins, and public spaces.



#### SMALL GROUPS



Guests will enjoy their Golden Eagle experience in small social 'bubbles', assigned by carriage, including on board dining and excursions.



#### SAFE TRAVELS



Our local transport providers and expert guides ensure the protection of guests by following our strict Covid-safe protocols.



Please note, these protocols are subject to change. We will continue to develop our health and safety policy in line with the requirements issued by the World Health Organisation (WHO), the World Travel & Tourism Council (WTTC) and the government and health authorities in our operating countries. All guests will receive full and detailed information explaining our new measures, shortly before their departure.