



## COVID-19

Abbey as a company are keeping the situation closely monitored with the involved Government bodies, suppliers and also at industry level.

We have included below some general information to help protect our mutual customers from coronavirus while visiting the UK:

### DO

- Cover your mouth and nose with a tissue or your sleeve (not your hands) when you cough or sneeze
- Put used tissues in the bin immediately
- Wash your hands with soap and water often – use hand sanitiser gel if soap and water are not available
- Avoiding close contact with people who exhibit cold symptoms

### DONT'S

- Do not touch your eyes, nose or mouth if your hands are not clean

### THE SYMPTOMS OF CORONAVIRUS ARE:

- Shortness of breath
- Breathing difficulties
- Fever (high temperature)
- Cough

### WHAT TO DO IN THE CASE OF A CORONA RELATED ISSUE:

- Do not attend A&E or GP Surgeries
- **CLIENTS** are to contact the numbers below and seek direction from Authorities (Abbey can assist with translation if required)
- If possible isolate and reduce physical contact with fellow travellers
- Fellow travellers to self-isolate if possible until direction received from Authorities.
- Clients to advise their travel insurance.

### WHO TO CONTACT:

**IRELAND: call 112 or 999**

**UK: Call 111**

**Northern Ireland: call 0300 200 7885**